

## Important update on Vesticam availability in Australia

We're writing to share an important update concerning clinicians planning to purchase Vesticam2 IR Video Goggles in Australia.

The Therapeutic Goods Administration (TGA) has required that Vesticam2 IR Video Goggles up-class\* as a medical device in Australia. Unfortunately, complying with this requirement would lead to substantial increases in costs. We believe these compliance costs would make Vesticam2 unaffordable for most clinicians, so we have chosen not to pursue this path. In accordance with the TGA ruling, Vesticam2 IR Video Goggles are no longer available for sale in Australia.

We have not taken this decision lightly. We have invested significantly in product development and safety testing, and we're proud of the difference Vesticam has made. With over 500 units in use across Australia, Vesticam has become a valued tool for many vestibular clinicians and their patients, supporting improved vestibular care.

We remain committed to supporting existing Vesticam users in Australia. Vesticam units purchased prior to the TGA's ruling have all safety certificates and usability requirements in place and can still legally be used as medical devices.

Our team will continue to provide responsive support, repairs and approved parts as needed. Additionally, in the next month we will be offering an optional extended warranty cover to all Vesticam users.

Vesticam2 IR Video Goggles are still available for sale internationally, so clinicians outside Australia can continue to benefit from this innovative solution.

Thank you for your understanding and support of Vesticam over the years. If you have any questions or need assistance, please don't hesitate to contact us at [info@vesticam.com](mailto:info@vesticam.com)

*\* Vesticam2 was originally listed correctly as a Class I medical device under the Therapeutic Goods Administration (TGA) regulations, aligning with its use and features, similar to Frenzel glasses with illumination, otoscopes, and endoscopy cameras. However, recent changes in TGA's classification requirements have elevated Vesticam2 to Class IIa, grouping it with more complex machines. This reclassification reflects evolving regulatory frameworks rather than changes to the device itself.*